GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:5250
ANSWERED ON:27.04.2000
COMMERCIAL WING OF AIR INDIA
SRIKANTA DATTA NARASIMHARAJA WADIYAR

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the working of the Commercial Wing has since been examined;

(b) if so, the findings thereof; and

(c) the follow up action taken against the officials found involved therein?

Answer

THE MINISTER OF CIVIL AVIATION

(SHRI SHARAD YADAV)
(a),(b) and (c):- The complaints received with regard to the working of the Commercial Wing of Air India have been examined. The cases of block bookings, especially on the Gulf route during the peak seasons, have come to notice. This probelm is being faced by most carriers operating on the Gulf routes. As and when block bookings are detected, they are cancelled by Air India, the seats are recycled and, therefore, there is no loss involved. A monitoring Unit has been set up to scan flights especially during the peak period and weed out block bookings.